

FREQUENTLY ASKED QUESTIONS

Why is UHKF doing door-to-door fundraising?

Door-to-door fundraising is one of the most effective and personal ways we can reach out to prospective donors and share how donor generosity is transforming health care one gift at a time.

How do I know if I am talking to a real fundraiser from UHKF?

All official UHKF fundraisers will have identification badges. If unsure, you can always contact our team at Toll-Free Number 855 752 3101 to verify.

Is it safe to give my personal and financial information to the fundraisers at my door?

Yes, our door-to-door fundraisers will use tablets with encrypted software to collect personal information in a secure way. All the data we collect is immediately uploaded to our remote servers, processed, and then completely removed from the tablet. Once processed, financial data is further encrypted according to Payment Compliance Industry (PCI) Standards.

Will you protect my information?

Yes. At University Hospitals Kingston Foundation, we are committed to protecting the privacy of our donors, prospective donors, volunteers, and employees. We value the trust of those we serve and recognize that we earn that trust by being transparent and accountable in how we treat the information individuals choose to share with us. We do not sell, trade, or rent out any names or personal information. [Read Our Privacy Policy.](#)

Will I receive a tax receipt?

Tax Receipts will be issued in compliance with the requirements of the Income Tax Act. Receipts for income tax purposes will be issued for all online gifts, all cash and cash equivalent gifts of \$20 or more or upon request from the donor. Receipts will be issued for the fair market value of the gift less any advantages received by the donor.

Who do I contact if I have further questions?

You can connect with our door-to-door fundraising team by calling 855 752 3101 (Toll Free).